- WAC 137-28-295 Department advisors. (1) A department advisor may be appointed per department policy to help the offender prepare for and participate in the hearing. Before a department advisor is assigned, the following factors will be considered:
 - (a) The offender's literacy;
 - (b) The complexity of the issue(s);
- (c) The offender's overall ability to speak for himself/herself and adequately present his/her case;
 - (d) The offender's ability to communicate in English;
- (e) Any disability that might impair the offender's ability to adequately defend himself/herself.
- (2) The department advisor will be a staff member who is not involved in the observation or investigation of the infraction.
- (3) The department advisor shall attend the hearing, in whole or in part, based on the offender's needs. He/she may attend in person or by telephone. He/she shall not present the offender's case, question witnesses, or make any other oral presentation, unless requested by the hearing officer.
- (4) When a hearing is continued for the purpose of appointing a department advisor, an advisor shall be appointed immediately.
- (5) Conversations between department advisors and offenders are neither confidential nor privileged.

[Statutory Authority: RCW 72.01.090, 72.65.100, and 72.09.130. WSR 15-20-011, § 137-28-295, filed 9/24/15, effective 1/8/16.]